

Prashant Memorial & Charitable Hospital

Case Study

<u>About</u>

Prashant Memorial & Charitable Hospital, one of the most prestigious hospitals, committed to bridge vast disparities in quality and best affordable healthcare services in North Bihar & Nepal. Prashant hospital witnesses a massive inflow of 400-500 patients and a significant 90% occupancy rate.

Issues Faced

- High waiting time at registration counter due to large no. of patients inflow and improper queue management
- Lack of critical information at right time across the different functions causing poor patient care
- Lack of skilled IT manpower
- Lack of bidirectional integration between business and clinical processes resulting into revenue leakages

Solution by Srishti Software

- PARAS Enterprise Hospital Information System was deployed in SaaS model
- The Comprehensive & Integrated nature of the product enabled availability of right information at right time resulting into improved & better patient care
- Industry best workflows were rolled out
- Modules consisted of ERPS (HR, Finance, Supply chain & Procurement Management), Patient Management System, Revenue Cycle Management, In-patient Mgmt, Pharmacy Mgmt, Lab Information system and Radiology Information System, etc.

Benefits

- High business growth
- Huge reduction in upfront investment and reduced Total Cost of Operation (TCO)
- Stoppage of revenue leakages by >15%
- Improved Patient relation: Integration with email, sms, etc. enabled real time alerts & notification
- Availability of real time and comprehensive MIS reports
- Minimum IT skill required as only desktop support is required by hospital
- Accessibility on Androids, Windows Phones, iPads



About PARAS Healthcare Delivery Platform

PARAS is a Patient Centric Comprehensive & Integrated Healthcare Delivery Platform conforming to best clinical and administrative practices. PARAS covers the complete spectrum of patient care.

PARAS is a Web Engineered, Mobile (iPads, tablets & smartphones) and Cloud ready Enterprise class solution. It conforms to all industry standard including HL7, HIPAA, NABH, JCI, and ITIH.

PARAS EHR based on IoM Gold standard forms the core of PARAS platform to which other modules including clinical module, para-clinical module, administrative module etc. are linked to.

PARAS platform covers all functionalities of a large multispecialty hospital chain at Enterprise level solving issues including vendor multiplicity, related complexities, higher cost & integration issues.

Each process in PARAS platform is designed to handle DFT (Definite Financial Transaction), FMI (Finite Material Impact) & CWI (Clinical Workflow Impact) bi-directionally integrating clinical and administrative processes as the processes in healthcare domain are multifaceted containing both administrative & clinical components.

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Srishti Software progress through creation...

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